

# **TOWN OF WINONA LAKE**



# Americans with Disabilities Act Transition Plan:

Pedestrian Facilities in the Public Right-of-Way

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#### 1 Introduction

The purpose of this plan is to ensure that the Town creates reasonable, accessible paths of travel in the public right-of-way for everyone, including people with disabilities. The Town has made a significant and long-term commitment to improving the accessibility of their pedestrian facilities. The Transition Plan identifies physical barriers and prioritizes improvements that should to be made throughout the Town. This Transition Plan describes the existing policies and programs to enhance the overall pedestrian accessibility.

Since the initial adoption of the Town's Transition Plan in 2012 the town has made a lot of progress with a sidewalk replacement program for residents, putting in new sidewalks on Park Ave., Administration, W. Canal,  $7^{th}$  St., Kings Highway, Chestnut, Mission Dr., and other areas around town. Improvements are considered when we do road improvements. We have also done leveling to remove trip hazards and replace crosswalk ADA ramps.

## **2** LEGAL REQUIREMENTS

The federal legislation known as the American with Disabilities Act (ADA), enacted on July 26, 1990, provides comprehensive civil rights protections to persons with disabilities in the areas of employment, state and local government services, and access to public accommodations, transportation, and telecommunications

Title II specifically applies to "public entities" (state and local governments) and the programs, services, and activities they deliver. Title II Article 8, requires public entities to take several steps designed to achieve compliance. The plan shall, at a minimum includes:

- 1. A list of the physical barriers in a public entity's facilities that limit the accessibility of its programs, activities, or services to individuals with disabilities.
- 2. A detailed outline of the methods to be utilized to remove these barriers and make the facilities accessible.
- 3. The schedule for taking the necessary steps to achieve compliance with Title II.
- 4. The name of the official responsible for the plan's implementation.

Transition plans provide a method for a public entity to schedule and implement ADA required improvements to existing streets and sidewalks. Before a transition plan can be developed, an inventory of the current curb ramps and sidewalks must be developed.

## 3 IDENTIFIED OBSTACLES TO THE PUBLIC RIGHT-OF-WAY

The Town has a two-tiered system to identify and assess obstacles in the public right of way: a Preliminary Evaluation and a Detailed Evaluation. The barriers used in the evaluations are based on the *Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way* (ADA Guidelines) from the U.S. Architectural and Transportation Barriers Compliance Board.

#### 3.1 PRELIMINARY EVALUATION

The first tier is a Preliminary Evaluation of the intersections. The purpose of this evaluation is to determine which intersections are obviously non-compliant to the ADA Guidelines and to get a comprehensive overview of the complete pedestrian network. The preliminary inventory evaluates three (3) criteria for curb ramps and three (3) criteria for sidewalks:

#### **Curb Ramps**

#### 1. Is there a curb ramp?

# 2. Does the curb ramp have a color contrasting detectable warning?

3. Does the curb ramp have a clear landing at the top of the ramp?

#### **Sidewalks**

- 1. Is there a continuous clear space for pedestrian access?
- 2. Does the sidewalk appear to provide adequate passing zones?
- 3. Does the sidewalk appear to be smooth without grade breaks?

The Preliminary Evaluation utilizes aerial and street-level photography to view each intersection. The criteria used can be seen on these aerials and are key design components to determine ADA compliance. If the curb ramps and sidewalks do not meet the criteria, then that intersection does not need further evaluation because it is obviously non-complaint with the ADA Guidelines. If it did meet the criteria, then that intersection would be "potentially compliant" and would need a Detailed Evaluation to determine if it fully complies with the ADA Guidelines.

#### 3.2 DETAILED EVALUATION

The second tier is a Detailed Evaluation of the intersections identified as "potentially compliant" during the Preliminary Evaluation. This requires fieldwork at the intersection and measuring of specific physical attributes, such as width, running slope, and gaps in the curb ramp or sidewalk, to determine compliance to the identified ADA barriers. For a description of the identified barriers see Attachment A. When the data is gathered, it is recorded into an intersection database<sup>1</sup>. The result from this evaluation is a detailed understanding of the ADA barriers at that intersection.

<sup>&</sup>lt;sup>1</sup> The database is quite large and is constantly updated; it is not feasible for it to be included in the text of this ADA Transition Plan. The database may be made available for public review by advanced written request to the ADA Coordinator.

### 4 METHODS TO REMOVING BARRIERS - POLICIES & PRIORITIES

The Town utilizes many different approaches in removing barriers in the public right-of-way, including proactively identifying and eliminating the barrier, responding to public complaints, and ensuring the appropriate design and build-out of new construction following the most recent design guidelines.

#### 4.1 Barrier Removal Priorities

The Town of Winona Lake bases barrier removal priorities on two factors: location and the accessibility condition of the intersection.

#### 4.1.1 Location Priority

According to the *Accessible Rights-of-Way: A Design Guide*, "the DOJ regulation imposes a specific construction requirement...specifies a priority for locating (curb ramps) at: State and local government offices and facilities; transportation; places of public accommodation; places of employment; and other locations." Following this guidance, the City identified its location priority as follows:

- 1. Intersections serving government facilities,
- 2. Intersections serving commercial and employment centers, and
- 3. Intersections serving other areas.

#### 4.1.2 Accessibility Condition

Using the data from the Preliminary Evaluation and the Detailed Evaluation, an accessibility condition, or Access Grade, can be determined. Points are assigned to the identified ADA barriers and calculated for each intersection. This will give the intersection an overall Condition Score for accessibility. The Access Grade assesses the Condition Score out of the total possible points and assigns a letter grade. This letter grade is A through E, A being the most accessible and E being the least accessible.

#### 4.1.3 Priority Rank

In order to determine the overall priority of an intersection, or Priority Rank, the City uses the following matrix to match the location priority to the Access Grade.

	Location Priority				
	1	2	3		
Access Grade	Locations serving Government Facilities	Locations serving Commercial & Employment Centers	Locations serving Other Areas		
E	1E	2E	3E		
D	1D	2D	3D		
С	1C	2C	3C		
В	1B	2B	3B		
A	1A	2A	3A		

#### **Priority Rank Levels**

High	Medium	Low

The Town determines the priority of improvements by identifying which of the groupings are high, medium, or low priorities. A listing of priority intersections and a map,<sup>2</sup> that shows which intersections are high, medium, and low priorities for barrier removal, are in Attachment B.

#### 4.2 Public Complaint Process

The public complaint process is an integral part of the Transition Plan. Public complaints or requests may often drive the prioritization of improvements. To file a complaint or a request regarding accessibility of a sidewalk or curb ramp, contact the ADA Coordinator in writing and describe the issue in detail, including the location. The ADA Coordinator will route this information to the appropriate Town department for inspection and possible action. That department will then respond to the ADA Coordinator with its findings, and the ADA Coordinator will record the formal response and reply to the complainant/requestor. All complaints or requests will be kept on file and will include the response. Attachment C is a copy of the Town's public Grievance Procedure for Pedestrian Facilities in the Public Right-of-Way.

#### 4.3 New Construction & Alterations

In order to ensure the correct design of curb ramps, sidewalks, and crosswalks in new construction and alterations, the Town has adopted the *Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way* (see Attachment C for a copy of the resolution). Whenever there is an intersection improvement project or new construction project, any affected curb ramps, sidewalks, and crosswalks will be rebuilt to these ADA design guidelines, where feasible and reasonable.

<sup>&</sup>lt;sup>2</sup> The map is constantly updated and may be currently out-of-date from this plan. An updated map may be made available for public review by advanced written request to the ADA Coordinator.

## **5** SCHEDULE

As opportunity allows, the Town will make efforts to improve the ADA Accessibility of pedestrian facilities in the public right-of-way. As stated in the *Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way*, "compliance is required to the extent practicable within the scope of the project." There will be times when is it technically infeasible to provide technical compliance: for example, if clear space at the top of the ramp is obstructed by a building or the slope of a hill is so extreme as to prevent a reasonable slope for a ramp in both directions. The inventory process may not account for such situations and could show a high-priority rating when all feasible actions have been taken.

Additionally, given a program as broad and comprehensive as the Town's pedestrian network, the Town will follow the concept of Program Access under Title II of the ADA. Program Access does not necessarily require a public entity to make each of its existing facilities accessible to and usable by individuals with disabilities, as long as the program as a whole is accessible. Under this concept, the Town may choose not to install a sidewalk at some locations (or to install them as a lower priority later), as long as a reasonable path of travel is available even without the sidewalk.

#### 6 RESPONSIBLE INDIVIDUAL

The official responsible for the implementation of the Town's ADA Transition Plan for the pedestrian facilities in the public right-of-way is:

Craig Allebach Town Manager 1310 Park Ave Winona Lake, IN 46590 Email:

townmanager@winonalake.net

Phone: (574) 267-7581

## **7** Public Input

The Town of Winona Lake provided opportunities for individuals to comment on this Transition Plan, which included:

- Document copies available at the Town's Office
- Document made available on Winona Lake's website
- Document was made available and presented during a Town Council meeting on December 21, 2021

The Town published a legal notice in the major newspaper, Times-Union starting on December 4, 2021. The legal notice announced the availability of the Transition Plan and provided instructions regarding the timetable for comments and where to send them. Public comments were accepted until December 21, 2021.

Formal adoption of the Transition Plan took place on December 21, 2021. It will be available on the web and by written formal request to the ADA Coordinator.

# **ATTACHMENT A**

- 1. ADA GUIDELINES USED IN DETAILED EVALUATION
- 2. EVALUATION FORM

# AMERICANS WITH DISABILITIES ACT TRANSITION PLAN: PEDESTRIAN FACILITIES IN THE PUBLIC RIGHT-OF-WAY

#### **ADA GUIDELINES USED IN DETAILED EVALUATION**

#### **Curb Ramps**

In evaluating the accessibility of existing curb ramps, the following factors were considered:

- 1. Is there a curb ramp?
- 2. Is there a curb ramp where a sidewalk crosses a street?
- 3. What type of curb ramp?
  - a. Perpendicular curb ramp
  - b. Parallel curb ramp
  - c. Blended transitions
- 4. Is the width of the curb ramp at least 4 feet wide (excluding flares)?
- 5. Are there detectable warnings properly installed where a curb ramp or blended transition connects to a street?
- 6. Is the running slope greater than 5% but less than 8.3% (blended transition 5% maximum)?
- 7. Is the cross slope less than 1%?
- 8. Is the landing a minimum of 4 feet x 4 feet?
- 9. Is the surface of the curb ramp or blended transition firm, stable, and slip resistant and clear of gratings, access covers, and other appurtenances?
- 10. Is the grade break at the top and bottom of the ramp flush and not located on the surface of the curb ramp, landing, or gutter areas?
- 11. Is the counter slope of the gutter or street at the foot of the curb ramp less than 5%?
- 12. Is the clear space beyond the curb face at least 4' x 4'?
- 13. If the curb ramp is perpendicular, is the slope of the flared sides less than 10% where a pedestrian path crosses the curb ramp or if the sides are returned, are they protected from cross travel?

# AMERICANS WITH DISABILITIES ACT TRANSITION PLAN: PEDESTRIAN FACILITIES IN THE PUBLIC RIGHT-OF-WAY

#### **Sidewalks**

In evaluating the accessibility of existing sidewalks, the following factors were considered:

- 1. Is there a sidewalk at each corner?
- 2. Is there at least 4 feet of continuous and unobstructed clear width of a sidewalk (excluding the curb width)?
- 3. If the continuous width is less than 5 feet, are the passing spaces at least every 100 feet along the sidewalk that are 5 feet wide or greater?
- 4. Is the cross slope of the sidewalk less than 1%?
- 5. Where the sidewalk is adjacent to the street, does the grade of the sidewalk not exceed the general grade of the street?
- 6. Is the surface of the sidewalk firm, stable, and slip resistant?
- 7. Are any gaps in the surface less than  $\frac{1}{2}$  inch?
- 8. Is the sidewalk clear of grates or if there is a grate:
  - a. are the openings no more than  $\frac{1}{2}$  inch wide and
  - b. do the elongated openings run perpendicular to the direction of travel?
- 9. Is the sidewalk clear of protruding objects? If there is a protruding object is:
  - a. the leading edge of that object less than 17 inch and more than 80 inch above the ground, or
  - b. the protrusion less than 4 inches into the travel path of the sidewalk, or
  - c. a barrier is provided no more than 17 inches from the ground where the vertical clearance is less than 80 inches.

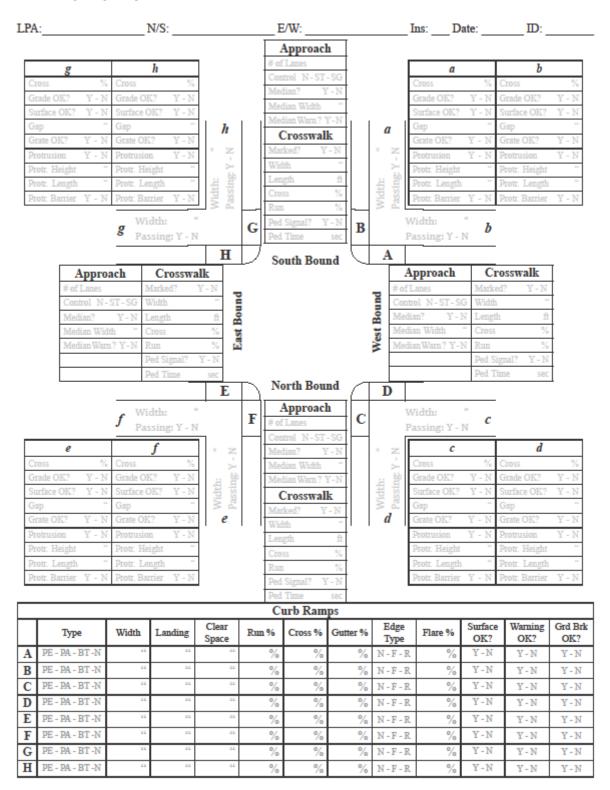
#### Crosswalks

In evaluating the accessibility of existing crosswalks, the following factors were considered:

- 1. Is there a crosswalk that connects two sidewalks across a street?
- 2. Is the width of the marked crosswalk at least 6 feet?
- 3. Does the cross slope of the crosswalk meet the following guidelines:
  - a. If the crosswalk is crossing a street with a stop control, is the cross slope less than 1%?
  - b. If the crosswalk is crossing a street without a stop control, is the cross slope less than 5%?
- 4. Is the running slope of the crosswalk less than 5%?
- 5. If the crosswalk crosses a median, is the length of the median at least 6 feet and does it contain detectable warnings located at curb line or edge of the roadway?
- 6. If the intersection signalized, does it have a pedestrian signal, if so, does the pedestrian signal phase allow enough time for a walking speed of 3.5 ft/sec?

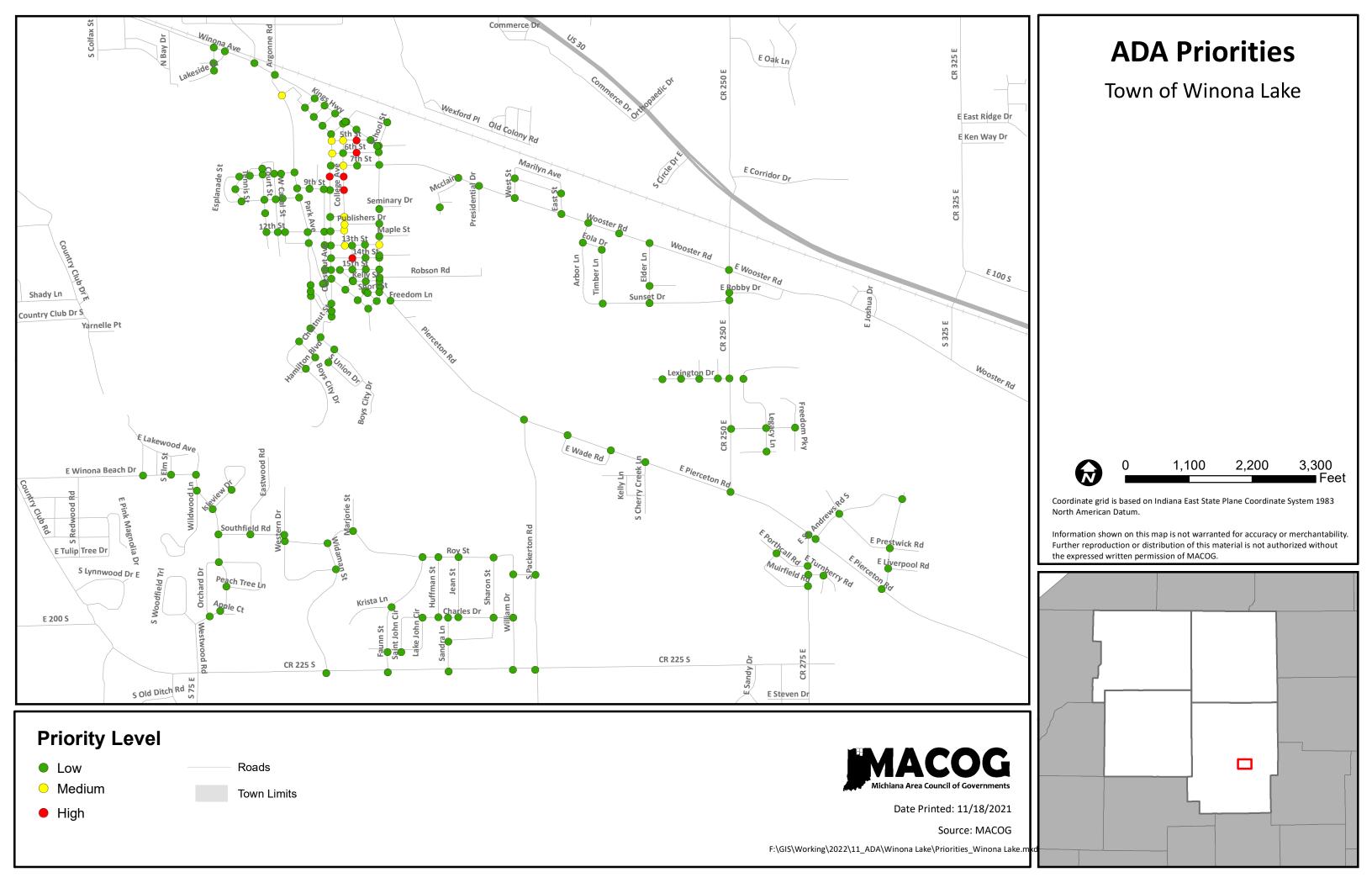
# AMERICANS WITH DISABILITIES ACT TRANSITION PLAN: PEDESTRIAN FACILITIES IN THE PUBLIC RIGHT-OF-WAY

#### **EVALUATION FORM**



# **ATTACHMENT B**

- 1. ADA PRIORITIES MAP
- 2. PRIORITY LISTING OF INTERSECTIONS



# **Priority Matrix**

## Winona Lake

## **Total Intersection Per Priority**

	1	2	3
Access Grade	Locations serving Government Facilities	Locations serving Commercial & Emplyoment Centers	Locations serving Other Areas
E	0	0	3
D	3	1	3
С	4	2	15
В	3	5	25
Α	4	1	25

# High: Med: Low:

Legend

# **Ranking Intersections by Priority**

High 6						
ID	N/S Street	E/W Street	Zone	Condition	Priority	Type of Evaluation
4313540	Walnut Street	5th Street	Other	33.3	3E	Preliminary
4313541	Walnut Street	6th Street	Other	39.2	3E	Preliminary
4313526	Walnut Street	14th Street	Other	39.2	3E	Preliminary
4312895	Chestnut Avenue	8th Street	Government	58.3	1D	Preliminary
4313549	College Avenue	8th Street	Government	61.7	1D	Preliminary
4313550	College Avenue	9th Street	Government	62.5	1D	Preliminary
Med 10						
ID	N/S Street	E/W Street	Zone	Condition	Priority	Type of Evaluation
4312892	College Avenue	5th Street	Other	56.7	3D	Preliminary
4313538	Kings Highway	13th Street	Commercial	60.8	2D	Preliminary
4313518	College Avenue	13th Street	Other	61.7	3D	Preliminary
4312886	College Avenue	E 12th Street	Other	61.7	3D	Preliminary
4313267	Chestnut Avenue	5th Street	Government	65.8	1C	Preliminary
4313520	College Avenue	Publishers Drive	Commercial	67.5	2C	Preliminary
4313152	Park Avenue	Chestnut Avenue	Government	68.3	1C	Preliminary
4313257	Chestnut Avenue	6th Street	Government	70.0	1C	Preliminary
4312885	College Avenue	11th Street	Commercial	73.3	2C	Preliminary
4312894	College Avenue	7th Street	Government	75.0	1C	Preliminary
Low 78						
ID	N/S Street	E/W Street	Zone	Condition	Priority	Type of Evaluation
4313517	Walnut Street	15th Street	Other	65.0	3C	Preliminary
4313234	1 Canal Street	W 12th Street	Other	65.0	3C	Preliminary
4313545	Kings Highway	6th Street	Other	65.8	3C	Preliminary
4313521	Pope Avenue	15th Street	Other	66.7	3C	Preliminary

## Winona Lake

4313556	College Avenue	4th Street	Other	67.5	3C	Preliminary
4312891	Chestnut Avenue	4th Street	Other	70.0	3C	Preliminary
4313266	Chestnut Avenue	7th Street	Other	70.8	3C	Preliminary
4313258	E Canal Street	Administration Boulevar	Other	71.7	3C	Preliminary
4313210	Court Street	Auditorium Boulevard	Other	72.5	3C	Preliminary
4313523	Walnut Street	13th Street	Other	72.5	3C	Preliminary
4313214	Chestnut Avenue	11th Street	Other	73.3	3C	Preliminary
4313512	Kings Highway	Seminary Drive	Other	74.2	3C	Preliminary
4312888	Chestnut Avenue	14th Street	Other	74.2	3C	Preliminary
4312893	College Avenue	6th Street	Other	74.2	3C	Preliminary
4313552	Walnut Avenue	7th Street	Other	75.0	3C	Preliminary
4312889	Chestnut Avenue	15th Street	Other	76.7	3B	Preliminary
4313227	Tennis Street	Administration Boulevar	Other	76.7	3B	Preliminary
4313222	Tennis Street	Auditorium Boulevard	Other	77.5	3B	Preliminary
4313230	Esplanade Street	Administration Boulevar	Other	77.5	3B	Preliminary
4313532	Kings Highway	15th Street	Other	77.5	3B	Preliminary
4313314	Argonne/Park Road/Ave	Winona/Kings Avenue/Hi	Commercial	77.5	2B	Preliminary
4313516	Kings Highway	14th Street	Other	77.5	3B	Preliminary
4313313	Park Avenue	Administration Boulevar	Government	77.5	1B	Preliminary
4313522	Poplar Street	14th Street	Other	78.3	3B	Preliminary
4313561	Kings Highway	Maple Street	Commercial	78.3	2B	Preliminary
4312578	Kings/Kings Highway/Co	E Pierceton Road	Other	78.3	3B	Preliminary
4313206	Park Avenue	Auditorium Boulevard	Commercial	79.2	2B	Preliminary
4313562	Beta Drive	Alpha Circle	Other	79.2	3B	Preliminary
4313256	Park Avenue	9th Street	Government	81.7	1B	Preliminary
4313217	Sunday Lane	9th Street	Other	81.7	3B	Preliminary
4313232	Park Avenue	12th Street	Other	81.7	3B	Preliminary
4312721	Chestnut Avenue	Boys City Drive	Other	83.3	3B	Preliminary
4313533	Kings Highway	Kelly Street	Other	83.3	3B	Preliminary
4316770	Kings Highway	Mission Drive	Other	83.3	3B	Preliminary
4313221	Court Street	Court Circle	Other	83.3	3B	Preliminary
4316786	Walnut Avenue	Kings Highway	Other	83.3	3B	Preliminary
4313269	Mckinley Street	E Winona Avenue	Commercial	83.3	2B	Preliminary
4313209	Court Street	Administration Boulevar	Other	84.2	3B	Preliminary
4313259	W Canal Street	Administration Boulevar	Other	84.2	3B	Preliminary
4313519	Poplar Street	15th Street	Other	84.2	3B	Preliminary
4313213	W Canal Street	Auditorium Boulevard	Other	84.2	3B	Preliminary

## Winona Lake

4316773	Kings Highway	Publishers Drive	Commercial	85.0	2B	Preliminary
4312897	1st Street	Kings Highway	Other	85.8	3B	Preliminary
4316777	Presidential Drive	E Wooster Road	Other	85.8	3B	Preliminary
4313233	Park Avenue	Fort Wayne/Grace Street	Government	85.8	1B	Preliminary
4316791	3rd Street	Kings Highway	Other	85.8	3B	Preliminary
4317122	Chestnut Avenue	12th Street	Other	86.7	3B	Preliminary
4313515	McClain Road	E Wooster Road	Other	86.7	3B	Preliminary
4313151	2nd Street	Chestnut Avenue	Government	88.3	1A	Preliminary
4313544	Kings Highway	5th Street	Other	88.3	3A	Preliminary
4316792	2nd Street	Kings Highway	Other	88.3	3A	Preliminary
4312890	3rd Street	Chestnut Avenue	Other	88.3	3A	Preliminary
4313211	E Canal Street	Auditorium Boulevard	Commercial	89.2	2A	Preliminary
4312577	Walnut Street	Pope Avenue	Other	89.2	3A	Preliminary
4316789	4th Street	Kings Highway	Other	89.2	3A	Preliminary
4313542	Kings Highway	7th Street	Other	89.2	3A	Preliminary
4317054	Pope Street	Kelly Street	Other	89.2	3A	Preliminary
4313535	Poplar Street	Kelly Street	Other	89.2	3A	Preliminary
4312731	Park Avenue	Columbia Drive	Other	89.2	3A	Preliminary
4312719	Park Avenue	Boys City Drive	Other	90.0	3A	Preliminary
4312887	Poplar Street	13th Street	Other	90.8	3A	Preliminary
4313261	Terrace Drive	9th Street	Government	91.7	1A	Preliminary
4312896	Chestnut Avenue	9th Street	Government	93.3	1A	Preliminary
4313224	Court Street	W 12th Street	Other	95.0	3A	Preliminary
4313560	Kings Highway	Wood Street	Other	95.0	3A	Preliminary
4313237	Chestnut Avenue	13th Street	Other	95.0	3A	Preliminary
4317126	Esplanade Street	Esplanade Street	Other	95.0	3A	Preliminary
4312726	Park Avenue	N Union Drive	Other	95.0	3A	Preliminary
4312724	South Union/Montague	Boys City Drive	Other	95.0	3A	Preliminary
4313514	School Street	Wood Street	Other	95.0	3A	Preliminary
4313536	Kings Highway	Robson Road	Other	95.0	3A	Preliminary
4313150	1st Street	Chestnut Street	Other	95.8	3A	Preliminary
4313208	W Canal Street	W 12th Street	Other	95.8	3A	Preliminary
4312600	Chestnut Avenue	Sunday Lane	Other	95.8	3A	Preliminary
4312575	Chestnut Avenue	Mineral Springs Avenue	Other	96.7	3A	Preliminary
4312730	Chestnut Avenue	Columbia Drive	Other	96.7	3A	Preliminary
4312579	Park Avenue	Oak Street	Government	96.7	1A	Preliminary
4312793	E Pierceton Road	Freedom Lane	Other	98.3	3A	Preliminary
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# **ATTACHMENT C**

- 1. RESOLUTION ADOPTING ADA DESIGN GUIDELINES
- 2. RESOLUTION APPOINTING ADA COORDINATOR
- 3. ADA GRIEVANCE PROCEDURE
- 4. RESOLUTION ADOPTING THE AMERICANS WITH
  DISABILITIES ACT TRANSITION PLAN: PEDESTRIAN
  FACILITIES IN THE PUBLIC RIGHT-OF-WAY

#### **RESOLUTION 2021-12-1**

# A RESOLUTION OF THE TOWN COUNCIL OF THE TOWN OF WINONA LAKE, INDIANA ADOPTING THE AMERICANS WITH DISABILITIES ACT (ADA) TRANSITION PLAN FOR PEDESTRIAN FACILITIES IN THE PUBLIC RIGHT-OF-WAY

WHEREAS, the Federal government enacted the Americans with Disabilities Act of 1990 (ADA) to prevent discrimination of the physically and mentally disabled relating to employment and access to public facilities; and

WHEREAS, Title II of the ADA requires that municipalities develop and adopt a Transition Plan documents physical barriers to accessibility, proposed structural modifications to remove those barriers, and a schedule to complete the modifications; and

WHEREAS, the Town of Winona Lake adopted Resolution 2012-12-1 pertaining to ADA Standards for Accessible Design and Guidelines for Pedestrian Facilities in the Public Right-of-Way; and

WHEREAS, the United States Department of Justice modified the ADA Standards for Accessible Design and the Guidelines for Pedestrian Facilities in the Public Right-of-Way in 2010 and 2011, respectively; and

WHEREAS, the Town of Winona Lake remains committed to the ADA and the elimination of barriers to public facilities; and

WHEREAS, a Transition Plan for the pedestrian network has been prepared that reflects current municipality infrastructure and ADA design standards, referred to as the "ADA Transition Plan: Pedestrian Network;"

**NOW, THEREFORE, BE IT RESOLVED** that the Town Council of the Town of Winona Lake hereby approves the ADA Transition Plan: Pedestrian Network.

PASSED, APPROVED AND ADOPTED this 21st day of December, 2021.

#### WINONA LAKE TOWN COUNCIL

n fram	NAY
Rick Swaim, President	Rick Swaim, President
Dennis Duncan, Vice-President	Dennis Duncan, Vice-President

James Lancaster, Council Member

Heather James, Council Member

Austin Reynolds, Council Member

ATTEST:

Town of Winona Lake

James Lancaster, Council Member

Heather James, Council Member

Austin Reynolds, Council Member

# **Resolution 2021-9-3**

# Adoption of Title VI Coordinator and Grievance Procedures

WHEREAS, the Town of Winona Lake, Indiana affirms its commitment by providing meaningful opportunities and access to municipal facilities, programs, activities and services, and is required to conform to Title VI of the Civil Rights Act of 1964 (Title VI) and all related statutes, regulations and directives, which provide that no person shall be excluded from participation in, denied benefits of, or subjected to discrimination under any program or activity receiving federal financial assistance from the U.S. Department of Transportation (DOT) on the grounds of race, color, age, national origin, gender, disability or income status.

WHEREAS, the Town of Winona Lake acknowledges its responsibility to develop a Title VI Implementation Plan, Non-Discrimination Policies, Public Access to Facilities, Programs, Activities, & Services, and will be recognized as a continual and ongoing effort to comply with various laws, such as but may not be limited to: Title Vi of the Civil Rights Act of 1964 Implementing Regulations (23 CFR 200), (42 U.S. C. Section 2000d), The Americans with Disabilities Act (42 USC 12131), Title II of the Americans with Disabilities Act Implementing Regulations (28 CFR 35), Section 504 of the Rehabilitation Act of 1972 (29 USC 794, Section 504 of the Rehabilitation Act of 1973 Implementing Regulation (49 CFR 27), and

WHEREAS, to be in compliance with Title VI and to be included in a Title VI Implementation Plan, the Town of Winona Lake shall name a Title VI Coordinator, and;

WHEREAS, to be in compliance with Title VI and to be included in a Title VI Implementation Plan, the Town of Winona Lake shall publish notice to the public on its website, and by other means necessary.

**NOW THEREFORE, BE IT RESOLVED,** by the Town Council of the Town of Winona Lake, Indiana:

The Town Manager is designated as the Title VI Coordinator for the Town of Winona Lake.

That Notice under Title VI, a copy of which is attached hereto, is adopted as the Town of Winona Lake Notice under Title VI.

The Town of Winona Lake Grievance Procedure under Title VI, a copy of which is attached hereto, is adopted as the grievance procedure for address complaints alleging discrimination on the basis of Title VI, Non-Discrimination Policies, Public Access to Facilities, Programs, Activities and Services.

upon motion duly made, seconded and adopted by a vote of 4 ayes and nays, the foregoing Resolution was adopted this 21st day September, 2021.

## WINONA LAKE TOWN COUNCIL

**AYE** 

Haam.	
Rick Swaim, President	Rick Swaim, President
Dun Ducan	
Dennis Duncan, Vice-President	Dennis Duncan, Vice-President
A-	
Jan es Lancaster, Council Member	James Lancaster, Council Member
Leother a James	9
Heather James, Council Member	Heather James, Council Member
Council Member	Council Member
ATTEST:	
KNAAdam	
Kent Adams, Clerk-Treasurer	

Town of Winona Lake

# Town of Winona Lake Grievance Procedure under The Americans with Disabilities Act

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by the Town of Winona Lake. The Town of Winona Lake's Personnel Policy governs employment-related complaints of disability discrimination.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

#### Craig J. Allebach ADA Coordinator P.O. Box 338, 1310 Park Ave., Winona Lake, IN 465901

Within 15 calendar days after receipt of the complaint, Craig J. Allebach or his designee will meet with the complainant to discuss the complaint and the possible resolutions. Within 15 calendar days of the meeting, Craig J. Allebach or his designee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the Town of Winona Lake and offer options for substantive resolution of the complaint.

If the response by Craig J. Allebach or his designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 15 calendar days after receipt of the response to the Town Council President or his/her designee.

Within 15 calendar days after receipt of the appeal, the Town Council President or his/her designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the Town Council President or his/her designee will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by Craig J. Allebach or his designee, appeals to the Town Council President or his/her designee, and responses from these two offices will be retained by the Town of Winona Lake for at least three years.

# **ATTACHMENT D**

# 1. Public Comment and Response Form

## **PUBLIC COMMENT AND RESPONSE FORM**

Date of Comment:	
Name of Person:	
Comment:	
Response:	